



Southwestern Ontario Canada

VOLUNTEER RIGHTS & RESPONSIBILITIES

OUR PLEDGE TO MAKE-A-WISH® VOLUNTEERS

- To provide volunteers with a suitable and meaningful role.
- To provide orientation, training, support and supervision.
- To keep volunteers informed.
- To treat our volunteers with respect as co-workers and team members.
- To give recognition to our volunteers for their valuable contributions.
- To provide feedback to our volunteers on their performance.
- To give our volunteers opportunities for new experiences.
- To ask for our volunteer's opinions and give credence to their feedback.
- To reimburse volunteers for volunteer duty expenses incurred.

EXPECTATIONS FOR MAKE-A-WISH® VOLUNTEERS

- To make a commitment to the Make-A-Wish® for at least 1 year.
- Comply with all volunteer conduct policies, organization rules, procedures.
- Submit a Police Records Check & Vulnerable Positions Screening in a timely manner.
- To recognize the need for fulfilling the commitments you make as a volunteer.
- Return phone calls/emails from the Foundation within 24 hours whenever possible.
- Maintain regular contact throughout the year with our Volunteer Coordinator. Keep the Foundation informed of changes in your contact information, availability or status as a volunteer. (Prolonged period of volunteer inactivity, inability to contact volunteer, or no contact from volunteer within 1 year period will result in removal from volunteer database)
- Provide adequate notice when unable to fulfill a volunteer commitment.
- To respect and maintain confidentiality of information.
- To receive further training for your volunteer role as required.
- To work as a team member
- To accept guidance and supervision
- To provide feedback

Enjoy yourself, have fun while you're helping!